### Cancer Services of New Mexico Spring Cancer Family Retreat

# Caring for the Caregiver

The Role of the Caregiver in the Journey of Cancer

Albuquerque, New Mexico April 19, 2015

### Caring for the Caregiver

- Bio, Background, Qualifications ...
- Target Audience
- Sunday Morning

Data & Statistics (not)

Movies & Metaphors





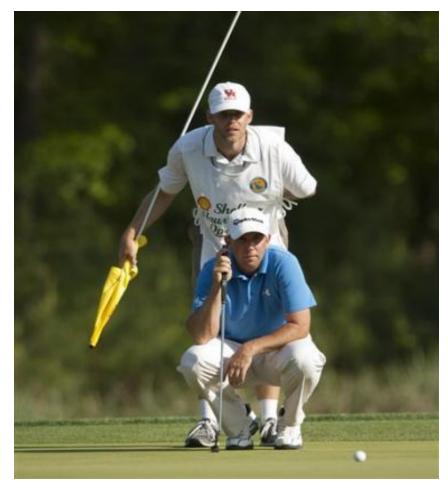
## Tenzing Norgay Sherpa





# Supporting Roles in Sports





## **Importance** of Supporting Roles

- Behind the Scenes / Unsung Heroes
- "15 Minutes of Fame"
- Supporting Others is a Noble Purpose

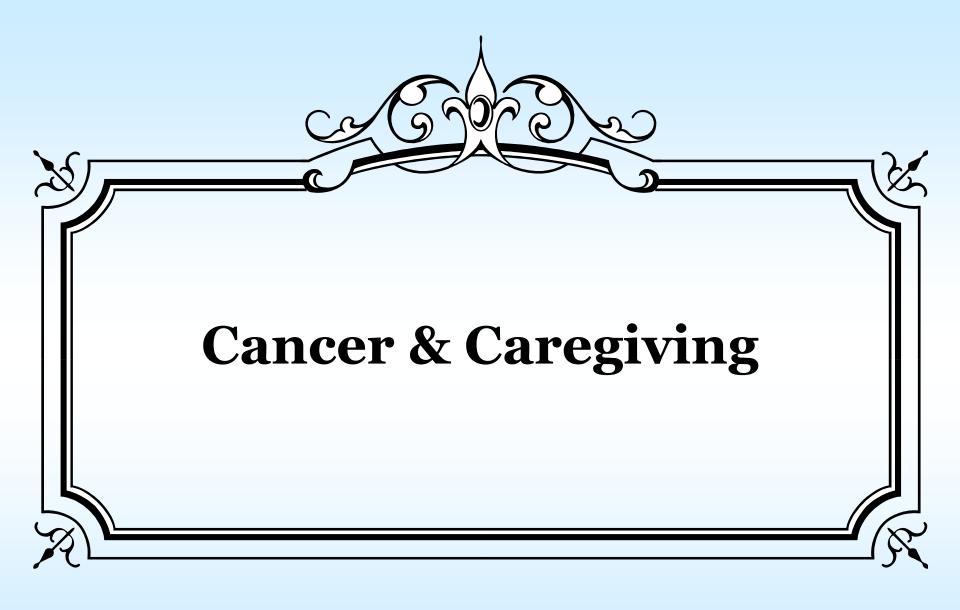
"You can accomplish some amazing things in life, if you don't care who gets the credit"

- Harry Truman

### Roadmap (Agenda) for Today

- Cancer & Caregiving
- Roles & Responsibilities
- Caring for the Caregiver
- Human Connection
- Adversity





# Cancer Care is Changing

- Terminal Disease ⇒ Chronic Disease
- "Manageable" "Treatable" "Curable"
- Cancer Survivorship is Growing
- Inpatient ⇒ Outpatient
- Today, spouses, families and friends provide about 80% of services that until recently, were done in clinical settings by trained healthcare professionals.



### Cancer is a Journey

(Don't Stop Believing)

- Diagnosis
- Treatment
  - Surgery
  - Chemotherapy
  - Radiation
  - Rehabilitation
- Post Treatment
- Survivorship



# Who is a Caregiver?

- Most often, the primary Caregiver is a spouse, partner or an adult child
- When family is not available, friends, neighbors or co-workers may fill this role
- A Caregiver is the person who helps the person with cancer -- without being paid to do so

Doctors and nurses are paid to be good Caregivers are good for nothing ©

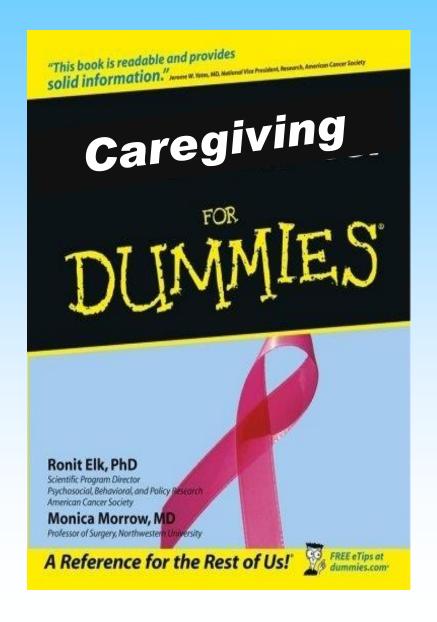
# Who else is a Caregiver?



"Lord, help me become the person my dog thinks I am"

Bumper Sticker

# Becoming a Caregiver



### I've got some good news and I've got some ...

#### There's no...

- ☑ Crystal Ball
- ☑ Magic Wand
- ☑ Silver Bullet
- ☑ Text Book
- ☑ Check List
- ☑ Field Manual



### The *Good* News is ...

#### You have what it takes to do the job

- You love the person you're caring for
- The person you're caring for loves you
- **O.J.T.** (on the job training)







### **Know Your Role**



- People with Cancer
- Doctors and Nurses
- Caregivers
- Family and Friends
- Support Groups, etc.

# Responsibilities of a Caregiver

- Advocate
- Dedicated
- Patience
- Good Listener
- Problem Solver
- Orchestrator
- Serving Heart
- Empathetic



# Empathy ('em-pə-thē)

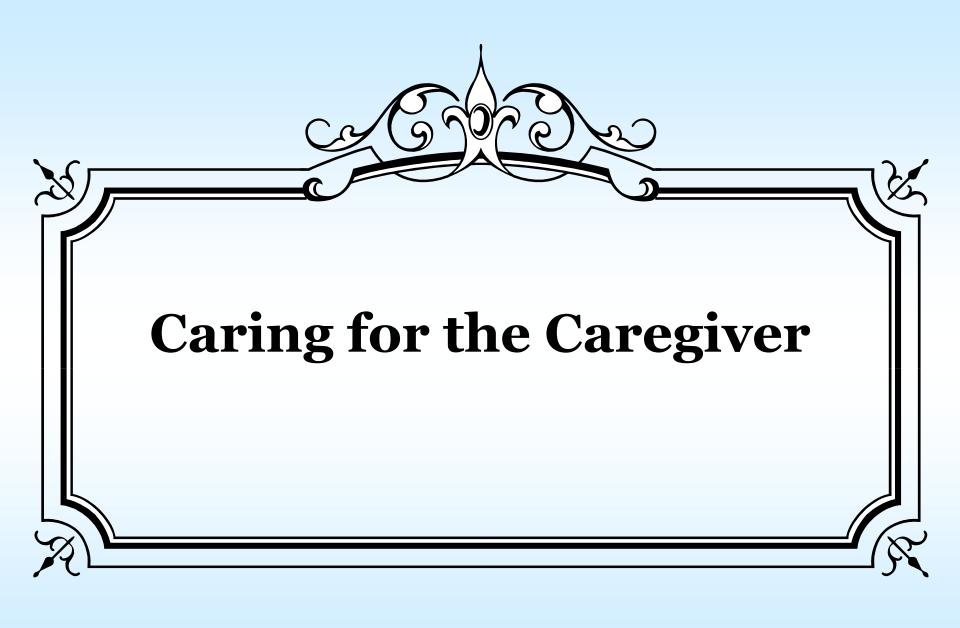
#### Definition:

The action of understanding, being aware of, and sensitive to, the thoughts, feelings and experiences of another.

#### Quote:

"Never criticize a person until you have walked a mile in their shoes, that way when you do criticize them, you are a mile away ... and you have their shoes"

- Jack Handy (Deep Thoughts)





"A good lifeguard never gets wet"

- American Red Cross Lifeguard Training Manual

# Caring for the Caregiver

#### Top 10 things a Caregiver <u>needs</u> to do:

- 1. Eat well, exercise and get rest
- 2. Get (or stay) connected with others
- 3. Keep your <u>own</u> doctors appointments
- 4. Get and keep your "house" in order
- 5. Learn about cancer and cancer treatment
- 6. Learn to say "yes" to people who want to help
- 7. Learn to say "no" when you need a break
- 8. Recognize the "new normal"
- 9. Be flexible ("go with the flow")
- 10. Be grateful for the blessings in your life

## You are not alone



There is an abundance of resources out there



Let other people help when they want to



### People Communicate in Different Ways

- Personality / Behavioral Profiles (Typically 4)
- Think of these as "Languages"

- Driver
- Social
- Steady
- Compliant



### The Four Behavioral Profiles

<u>Driver</u>	<u>Social</u>	<u>Steady</u>	<u>Compliant</u>
Direct	Friendly	Stable	Analytic
Fast Paced	Chatty	Slower Paced	Factual
Assertive	Agreeable	Predictable	Rule Follower
Blunt	Trusting	Stoic	Skeptical
Competitive	Persuasive	Reserved	Perfectionist

#### **Key Questions:**

- 1. Which one are you?
- 2. What is everyone else?
- 3. What is the person you're caring for?

### Speaking Other Behavioral Languages

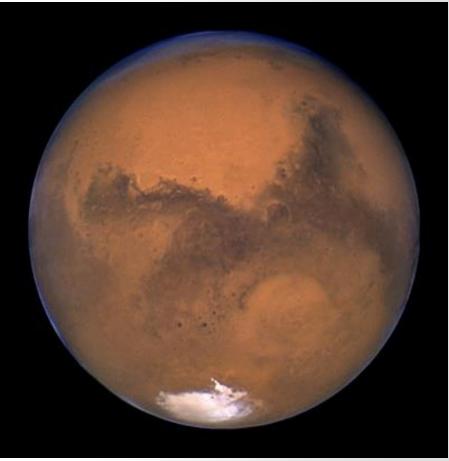
The Short Cut ...

Be a Chameleon



# Human Connection Venus & Mars





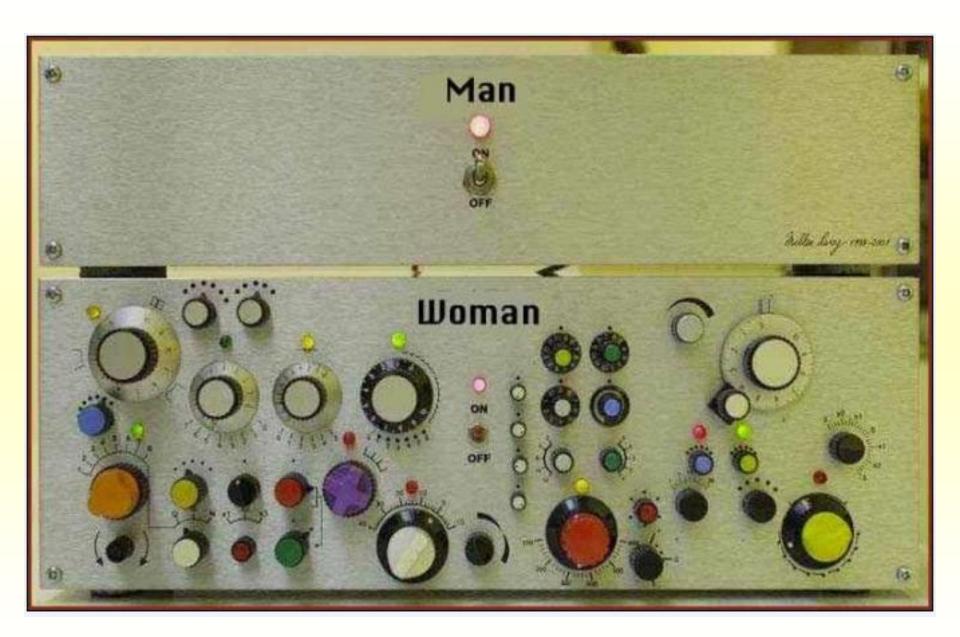
#### Venus & Mars

# Perception



# Venus & Mars **Application**







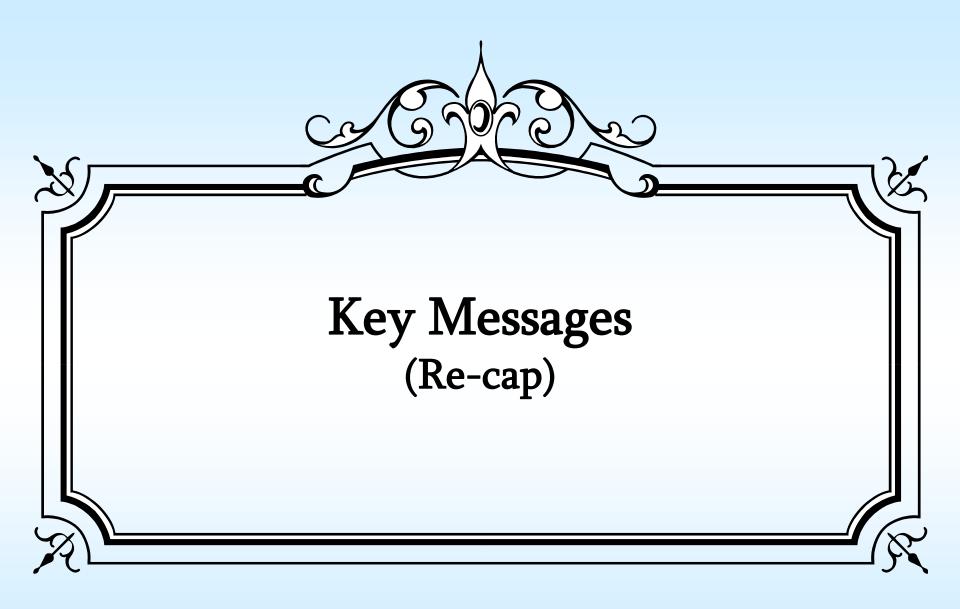
#### "Calm waters do not make a skilled sailor"

Ancient Chinese Proverb

- Adversity
- Challenge
- Suffering



Leads to *Strength*Leads to *Wisdom*Leads to *Enlightenment*Ultimately Leads to *Fulfillment* 



### Caregiving & Cancer

- Supporting Roles are underrated
- You have what it takes to be a Caregiver
- Know your Role and practice Empathy
- You're not Alone
- Connect with the people you care for
- Adversity is inevitable leads to good things

### Caring for the Caregiver



Put your own mask on first ...